



OSU/MOUNT CARMEL HEALTH ALLIANCE

Your Rights as a Patient ...

Because we care about you, we want you to know your rights and responsibilities as a patient.

MADISON COUNTY HOSPITAL PATIENT RIGHTS AND RESPONSIBILITIES

1. You have the right to be treated with dignity and respect; as an individual who has personal needs, feelings, preferences and requirements.
2. You have the right to a clean, secure environment.
3. You have the right to privacy in your treatment, in your care, and in the fulfillment of your personal needs.
4. You have the right to be fully informed of all services available to you in the Madison County Community Hospital and of any charges for those services.
5. You have the right to make decisions about your health care including acceptance or refusal, risks, discomforts, alternatives and benefits.
6. You have the right to make decisions in ethical issues that arise during your care.
7. You have the right to have comfort, dignity, management of pain and respect for grief during terminal care.
8. You have the right to effective pain management.
9. You have the right to receive written information of your rights as a patient and of all rules and regulations governing your conduct as a patient in this facility.
10. You have the right to manage your personal financial affairs, and to receive care of your valuables. If you desire assistance with insurance and Medicare billing, the Social Service staff will arrange appropriate assistance for you.
11. You have the right to know about your physical condition and to be able to review your records with staff present.
12. You have the right to receive information necessary to give informed consent prior to the start of any procedure and/or treatment.
13. You have the right to refuse treatment to the extent permitted by law and to be informed of the consequences of this right including any resuscitative measures.
14. You have the right to have access to guardian, conservator, any self-help groups, advocacy services, child and adult protective services, and/or clergy.
15. You have the right to develop advance directives, if you have not already, and to have these directives followed to the extent permitted by law.
16. You have the right to continuity of care. You will not be discharged or transferred except for medical reasons, for your personal welfare, or for the welfare of others. Should your transfer or discharge become necessary, you will be given advance notice, unless an emergency situation exists.

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17. You have the right to an explanation of all relationships that exist among the hospital and any health care or educational institution.
18. You have the right to voice opinions, recommendations and grievances in relation to policies and services offered by the facility, without fear of restraint, interference, coercion, discrimination or reprisal. You have a right to have an attorney called.
19. You have the right to be free from physical, chemical and mental abuse. Physical and chemical restraints may only be applied when ordered by your physician in writing, and for a specific limited period of time, except when necessary to protect you from injury to yourself or others.
20. You have the right to confidential treatment of your personal and medical records. Information from these sources will not be released without your prior consent, except in your transfer to another health care facility, as required by law, or under third party payment contracts.
21. You have the right to retain and use your personal clothing and belongings, as space permits, unless it would infringe upon the rights and safety of others, or be contrary to your written plan of treatment.
22. You have the right to have available articles for grooming and personal hygiene.
23. You have the right to know the name of any person involved in your care.
24. You have the right to have a guardian or next of kin make decisions for you if you are deemed incompetent by the state.
25. You have the right to be cared for by staff that is educated about your rights and their roles in supporting your rights.
26. You have the right to participate in the activities of socioeconomic, religious, cultural practices, and community groups of your choice unless your physician, for medical reasons, considers such activities contrary to your welfare and so indicates in your medical records.
27. You have the right to privacy during visits with your spouse, family, clergy and others.
28. You have the right to receive visitors at any time other than the established visiting hours, particularly during a patient's critical illness, or for other pressing personal matters.
29. You have the right to reasonable access to a telephone to conduct private telephone communications. You have the right to make and receive telephone calls.
30. You have the right to refuse participation in research.
31. You have the right to refuse photographs taken during your hospital stay.
32. You have the right to send and receive mail.
33. You have the right to be informed, in advance, of any visitors to the hospital and the right to privacy if you do not wish to see visitors. You have the right to refuse to participate in activities while visitors are present.
34. You have the right to consult with a specialist at your own request and expense.
35. You have the right to assistive devices for hearing or visual impairments or to an interpreter as needed.
36. You have the right to have information provided to you in a manner tailored to your age, language, and ability to understand the information, i.e. in layterms.

Contact Social Services at 740.845.7132 if you have any questions.